



March 31, 2020

Attn: All Customers

RE: COVID-19 Update 3.31.20

Just this past weekend, the Federal Government extended its national social distancing directive through April 30th. While I think most of us assumed it would not end at the 15-day mark, hearing the announcement of an additional month was disheartening. With the severe economic and financial impact this has already had on businesses and people (many of whom are our friends), it is disappointing to realize we are in for another 30 days of the same and even worsening conditions. It highlights the magnitude of the crisis our country is facing. We are, literally, living through history.

Our Crisis Management Team continues to meet regularly to ensure we are taking every action within our power to avoid this virus in our facilities. Our highest priority is the health and safety of our employees, and we are taking every known measure to protect them. We are steadfast in our determination to avoid any interruption in our production of your products. Our employees are committed to you, and you can be proud of the work they are doing.

While the feelings of fear and uncertainty abound during this time, I feel a sense of optimism that a therapeutic solution to this virus will come sooner rather than later. The entire medical community is committed to this end, so I am hopeful we will have something proven soon. We join with all of you in this hope so not only lives can be saved but also our economy can return to normal as soon as possible.

We are very grateful to you and wish health and safety to your families, your businesses, and you. Do not hesitate to let us know if there is anything you need from us.

Sincerely,

Greg McNeely

President