



March 25, 2020

Attn: All Customers

RE: COVID-19 Update 3.25.20

As our valued Customer, I am continuing our commitment to update you regularly about the condition and outlook for our company during these unprecedented times. With the increase in state-mandated orders to “stay at home”, we want you to know we remain open and fully operational. Most of you will already know McNeely Plastics is considered an “essential manufacturer” and will, therefore, continue to operate if our States of operation (MS & GA) issue such an order. It’s important to also note that we have not experienced any disruptions in our supply chain.

Our Crisis Management Team continues to meet regularly to assess our risks, take appropriate actions, and, most importantly, ensure the health and safety of our employees. We are confident we are doing everything within our power to do this while continuing to provide the products and services you need and expect. Our sales team will be reaching out to you to get a current forecast for your business, so we can ensure we are prepared for any meaningful changes in your demand.

As noted in all our communications, we continue to adhere to the CDC’s guidelines for preventive measures against COVID-19. In fact, we have taken many additional steps to ensure we are as prepared as we can be. Again, our highest priority is the health and safety of our employees. For that reason, you can be assured we are addressing this situation with determination, and our employees are being vigilant in complying with our procedures.

Most of our non-production employees are now working remotely. With this new way of working, we don’t expect any change in our responsiveness to you. However, if you experience any unusual delays, please let us know. Like everyone going through this change, we have encountered some technical difficulties that we address as they arise. Just know that we are committed to making this transition as seamless as possible, and our service to you is paramount.

If you haven’t received our prior communications and are interested in receiving them, please let us know. We are happy to send those to you.

We will continue to communicate throughout this event. We are grateful for your business and so proud of the work our employees are doing every day. Do not hesitate to let us know if there is anything you need from us.

Sincerely,

Greg McNeely

President